FANSA Regional Workshop on Pause Reflect Advance 2024: A Report

'Rising for the Rights: Strenthening Civil Society Networks in South Asia to achieve SDG 6'

22-24 January 2024
Colombo, Sri Lanka

Participants of Pause Reflect Advance Workshop

Source: PRA Workshop

Prepared by

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We extend our immense gratitude to the FANSA Sri Lanka team for their invaluable support in hosting the Pause Reflect Advance 2024 Workshop in Sri Lanka. Their dedication and assistance were instrumental in ensuring its success. Similarly, we commend each member of the organizer committee for executing their responsibilities seamlessly, demonstrating exceptional professionalism and commitment throughout the process. A special gratitude to our government officials for their presence and significant engagement in the discussions. Moreover, we are grateful to Dr. Seetharam and Dasra team for curating the given sessions seamlessly, providing valuable knowledge and perspectives to all participants.

Our sincere thanks to ISDM team for identifying the necessary support that national chapters would require within a short period as well as enhancing the understanding of the result framework. We also recognize the efforts of the Athena Infonomic for their enriching sessions on the indicators through gender lens and dedication on developing the measurable indicators aligning with the outcomes. Furthermore, we would like to express our gratitude to BMGF team for the unwavering mentoring support not just in this workshop but also throughout the project journey.

Lastly, we extend our appreciation to all the participants for their active involvement and contribution, which played a vital role in making the workshop a resounding success. Your enthusiasm and collaboration were truly commendable.

ABBREVIATIONS

ASCI	Administrative Staff College of India
BMGF	Bill and Melinda Gates Foundation
BMS	Beneficiary Management System
CBOs	Community-Based Organizations
CFAR	Centre for Advocacy and Research
CSOs	Civil Society Organizations
CWIS	Citywide Inclusive Sanitation
CWISAN	Citywide Inclusive Sanitation Alliance Nepal
EMS	Employer Management System
FANSA	Freshwater Action Network South Asia
FS	Fecal Sludge
FSM	Fecal Sludge Management
FSTP	Fecal Sludge Treatment Plant
IIHS	Indian Institute for Human Settlements
ISDM	Indian School of Development Management
MHM	Menstrual Hygiene Management
MWS	Ministry of Water Supply
NFSSMA	National Fecal Sludge and Septage Management Alliance
NGO	National Government Organization
PRA	Pause-Reflect-Advance
R4R	Rising for the Rights
SA	South Asian
SACOSAN	South Asian Conference on Sanitation
SDA	Slum Dwellers Association
SDG	Sustainable Development Goals
SHWAS	Sanitation workers Health Welfare and Safety
SMSS	Safely Managed Sanitation Services
SOP	Standard Operating Procedure
UMC	Urban Management Center
UN	United Nation
WASH	Water, Sanitation, and Hygiene

EXECUTIVE SUMMARY

The FANSA Regional Pause Reflect Advance Workshop of the project "Rising for the Rights: Strengthening CSO Network in South Asia to achieve SDG 6" took place for three days in Pegasus Reef Hotel, Colombo, Sri Lanka from 22 - 24 January 2024. The three-day workshop was organized jointly by FANSA Regional Secretariat and FANSA Sri Lanka. The workshop aimed to assess the initiatives undertaken by national chapters, identify challenges, and collectively devise solutions. Each day was dedicated to achieving specific objectives, day one focused on reviewing the past year's progress, achievements, and challenges, while day two involved engaging with external stakeholders for diverse perspectives. Day three devoted to advancing and planning, including sharing outlined plans, identifying potential areas for innovation, refining the result framework and building network connections.

The workshop commenced with a formal inauguration led by Ramisetty Murali from FANSA and Neelima Thota from BMGF, symbolically igniting the Panas. It was attended by 44 participants, including representatives from FANSA Regional Governance Council, Regional Steering Committee, FANSA Regional Secretariat, National Chapters, BMGF, and various external entities, collectively representing from key government officials. Day one of the workshop began with welcome remarks, brief progress updates from the national chapters followed by learnings of the past years and key priorities for Year II. The participants were encouraged to brainstorm on the past challenges they have encountered while delivering the services, mitigating measures, foreseen opportunities and one key success they have achieved in the past year.

Day two was enriched with the valuable discussions commencing from government panel discussions on CSOs and government partnerships, exclusively listening to voices from the ground via community leaders and diverse experts' success experiences and perspectives, understanding regional sanitation learning center conditions to the full length of brainstorming and discussion on CSO led dialogue on Sanitation. On the second half day, participants get to know the work of both diverse entities Dasra and Indian School of Development Management (ISDM) and got opportunities to indulge in the discussion facilitated by ISDM team on the support participants would seek from the ISDM team.

Furthermore, day three was devoted to work comprehensively on the refinement of the result framework to align the activities with the outcomes and measure our achievements through the defined indicators. Overall, the Pause Reflect Advance Workshop provided a platform for reflection, collaboration, and strategic planning, fostering stronger relationships within the FANSA network and beyond. It emphasized the commitment to advancing inclusive sanitation initiatives and leaving no one behind paving the way to achieve SDG 6 goal.

1. Background of FANSA

Freshwater Action Network South Asia (FANSA) is a network of Civil Society Organizations (CSOs) active in the WASH sector in South Asia with representation from eight countries of South Asia, (i.e., Afghanistan, Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan, and Sri Lanka). It was formally launched in 2008 mainly with the purpose of facilitating effective engagement of CSOs in national, regional, and international policy-making processes and to ensure accessible water and sanitation services to all Leaving No One Behind. FANSA is engaged in empowering community leaders and civil society organizations to engage to support influence policies, processes, and institutions responsible effectively and collectively for ensuring access to safe water, sanitation, and hygiene for everyone. FANSA is governed by the Regional Steering Committee headed by the Regional Convenor. Currently, National Convenor from seven countries namely Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan and Sri Lanka are represented in the Regional Steering Committee. All National chapters of FANSA have different organizations as members.

Over the past one and half decade, FANSA has grown to be a known and recognized forum for supporting CSOs' and most marginalized communities at all levels. FANSA has pioneered the practice of "bringing the community voices" to the Regional and Global platforms to sensitize and influence the highest political and administrative authorities by directly listening to their issues, concerns, and recommendations". The concept to establish the South Asia regional civil society organization's network evolved during FANSA global meeting. Currently FANSA has a network of 500 plus organizations working in the sector of water and sanitation across the South Asia region. The network is active in implementing and influencing water and sanitation policy and practice around the region. FANSA, through its programs and alignment with regional and global agendas such as the UN resolution on the 'Rights to Water and Sanitation' and UN Sustainable Development Goals, as well as its ongoing collaboration will continue to contribute towards achieving the target to provide universal access to sanitation and water by 2030 in South Asia, by bridging regional boundaries and facilitating dialogue between policymakers, practitioners, researchers, media and other stakeholders.

1.1 Background of the "Rising for the Rights (R4R)" Project

"Rising for the Rights: Strengthening CSOs in South Asia to Achieve SDG 6" is a project funded by the Bill and Melinda Gates Foundation, operational since December 2022 in all seven South Asian countries [Bangladesh, Bhutan, India, Maldives, Nepal, Pakistan, Sri Lanka], by FANSA (Freshwater Action Network South Asia) with its Regional Secretariat in Nepal. The project aims to strengthen the Civil Society Network across South Asia, fostering unified endeavors to accomplish SDG 6 by expanding City-Wide Inclusive Sanitation (CWIS). The project's measurable impact revolves around ensuring the underprivileged, vulnerable, and marginalized communities have equitable access to safe Water, Sanitation, and Hygiene (WASH) services with the execution of CWIS initiatives. Targeted groups include low-income communities, marginalized individuals, women, people with diverse sexual identities, and sanitation workers.

Employing a multifaceted strategic approach, the project involves advocating for policy action, strengthening accountability mechanisms, and strengthening FANSA as a vibrant advocacy network to amplify community voices. Eventually the project's impact manifests in increased access to safely managed sanitation services (SMSS) for the specified populations across the South Asia Region. Key partners and stakeholders of the R4R project encompass various sectors, including governmental entities at local, subnational, and national levels, community networks, Community-Based Organizations (CBOs), Civil Society Organizations (CSOs), academic and research institutions, private sectors for collective actions. Besides, multilateral/bilateral agencies, domestic and global private philanthropies, and other donors etc. are also the targeted audiences of this project.

2. Overview of Pause Reflect Advance (PRA) Workshop

The Pause Reflect Advance (PRA) Workshop, 2024, an annual regional event, was commenced in Pegasus Reef Hotel in Colombo, Sri Lanka on January 22, 2024, featuring a series of engaging and insightful sessions.

In commemoration of one year of the R4R project's completion, the Regional Secretariat organized the Pause Reflect Advance 2024 Workshop from 22-24 January, 2024 in Colombo, Sri Lanka. The workshop aimed to review the initiatives undertaken by national chapters, understand their challenges, and collectively devise solutions. The workshop spanned three days, with sessions dedicated to Pause (Looking back), Review and Reflect, and Advancing (Planning). On January 25th, the fourth day, FANSA Sri Lanka arranged a field visit (optional) for participants to project implementation areas in Kandy and Panadura.

2.1 Rationale of the Workshop

As the project nears its one-year mark, it's imperative to pause and engage with a comprehensive review and reflection of the year that we passed through to direct and advance in the coming years. This pivotal moment allows us to assess successes, areas for improvement, and explore and identify potential alternative approaches, innovations and way outs to combat the similar challenges that we struggled with. It also serves as an opportunity to reconnect with the network members to fortify the network, enhance team building, and showcase our commendable accomplishments of the past year.

2.2 Objective of the Workshop

The primary goal of the Pause-Reflect-Advance Workshop encompasses several key objectives:

i. **Reviewing the Past Year:** Taking a moment to evaluate the project's implementation over the last year, emphasizing key achievements, learnings, challenges, and opportunities. Additionally, it involves sharing pivotal priorities for the upcoming second year.

ii. **Engaging with Externals for Diverse Perspectives:** Going beyond our internal views, this objective involves interaction with external entities. Through this engagement, we seek to learn collaboratively, gain insights, and craft actionable plans.

iii. **Sharing Year II Plans to advance emphasizing our commitments:** Effectively communicating and sharing the outlined plans and priorities for the upcoming year exploring the possible opportunities 1 Please see page 3 to read more about FANSA and areas of convergence with the potential actors through coordination and collaboration. Additionally, this objective involves identifying potential areas for innovations to strategize the advocacy works to build in the plans devised for the coming year.

iv. **Building Network Connections:** Lastly, the workshop aims to reconnect with fellow members, fostering stronger relationships and fortifying the network's interconnectedness within FANSA family and beyond within FANSA family and beyond particularly the alliances like NFSSMA/DASRA, ISDM, CWISAN, FSM Net as relevant while promoting the CWIS principles, approach and framework for achieving safely managed sanitation services leaving no one behind

Each day of the workshop was dedicated to achieving specific objectives, day one was comprehensively dedicated to reviewing the past year’s progress, achievements together with learning and challenges. Day two devoted engaging with externals for diverse perspectives similarly, day three was committed to advancing and planning of Year II plan.

3. Inauguration Session

The National Convenor of FANSA Sri Lanka Mr. Dilena Pathragoda, in the inauguration session of the workshop, set the tone for the day, commencing with the distribution of national flags to each country following a group introduction. The workshop was formally inaugurated by Mr. Ramisetty Murali representing FANSA and Ms. Neelima Thota, representing BMGF lighting *Panas*. The workshop was attended by 44 participants representing key stakeholders from FANSA Regional Governance Council, Regional Steering Committee, FANSA Regional Secretariat, National chapters', BMGF and other external entities. Out of participants, 20 were female (refer Annex 2). The day one workshop was facilitated by Mr. Dilena Pathragoda and Mr. Kabir Rajbhandari.

3.1 Welcome Remarks

Mr. Hemantha Withanage, FANSA Sri Lanka welcomed attendees with an address underscoring the network's significance since its establishment from 2008. He emphasized FANSA's impactful work in people's lives and its collaborative efforts with the government, expressing gratitude for the transformative support received from BMGF.

3.2 Objective Sharing

Mr. Kabir Rajbhandari, Regional Coordinator outlined the meeting's objectives, emphasizing the importance of engaging with external stakeholders, understanding the perspectives of duty bearers and communities, and fostering network connections within FANSA.

3.3 Strategic direction of FANSA and launching of FANSA's Annual Report

Lajana Manandhar, Regional Convenor, welcomed the FANSA members and explained the remarkable milestones the FANSA members have achieved. She highlighted the significance of government representatives in FANSA network and acknowledged support of the local governments and communities in executing the project. Furthermore, she emphasized collaboration and building networks with East Asian organizations to make the voices of Asia Region heard.

Lastly, seizing the platform as an opportunity, she unveiled the Annual Report of FANSA to the participants. The annual report includes a perfunctory overview of FANSA together with its past years' achievements and present initiatives. Subsequently, she also shared the Fact sheet of FANSA Landscape and Rising for the Rights project.

4. FANSA National Chapters' Presentation on Progress/Achievements (Year I and Q1 Year II)

All the FANSA national chapters delivered progress made in Year I and Q1 Year II encompassing following domains:

- Key achievements (FANSA and R4R project)
- Key priorities of Year II
- Key Challenges
- Opportunities
- Financial updates

4.1 Highlights of FANSA National Chapters' Presentations

4.1.1 FANSA Bangladesh

Mr. Joseph Halder, National Convenor shared Year I key achievements of FANSA Bangladesh and R4R project. Additionally, shared the project focus areas (refer figure 2).

Figure 2: FANSA Bangladesh-Rising for the rights project focus

Furthermore, FANSA Bangladesh also presented their key priorities for Year II, the key are:

- Development of CWIS Plan of all the areas
- Developing guidelines for CWIS interventions
- Dissemination of the key findings of the study 'Policy review' and WASH Sector Financing
- Developing an Advocacy Strategy
- Developing new networks and strengthening existing networks
- Knowledge products produced through proper documentation (success stories, lessons learned, etc.)
- Advocacy for incorporating the CWIS budget at Pourashava/City Corporations
- Enforcing Community-led participatory monitoring at local/sub-national government level

4.1.2 FANSA Bhutan

Mr. Tshedrup Dorji, Project Coordinator shared review of policy, sector investment report and WASH sector financing report which are under completion. He presented key findings of the report such as lack of implementation, unrealistic environmental standards, lack inclusivity in design, limited prioritization, and donor dependent. Moreover, he delivered envisioned opportunities for coming year instance expand and strengthen partnerships with community, implementation with close partnerships with government, building partnerships with new government, organize international forums and dialogue on WASH, partnerships on maintenance of sewer networks.

4.1.3 FANSA India

On behalf of National Convenor, **Mr. Purna Chandra Misra**, delivered perfunctory updates of FANSA India. These updates encompassed various areas such as internal capacity building and network reinforcement, grassroots initiatives and advocacy efforts, assistance for community-level implementation, training for capacity building, as well as research and publication endeavors.

Ms. Spandana Naikoti, Project Coordinator, outlined progress made during Year I. Some of them were organized national-level capacity-building workshop for CSOs, focusing on promoting community-centered approaches for CWIS, subsequently 82 CSO leaders, and members of the National Steering Committee (NSC) and State Convenors from 11 states were trained to enhance their understanding of CWIS frameworks and community engagement approaches in urban sanitation. Additionally, a Capacity Building Needs Assessment format was developed and circulated among partner countries to provide mentoring support to R4R project partners. In line to this, a mentoring visit was conducted in Bhutan. Similarly, during Q1 of Year II, highlights included the organization of an online training session on Community Mobilization, Social Audit, and Participatory Monitoring in coordination with the Regional Secretariat Team.

4.1.4 FANSA Maldives

Mr. Mohamed Rasheed, National Convenor, emphasized that the WASH challenges encountered in the Maldives are akin to an iceberg, with numerous underlying issues. He elaborated that in collaboration with their CSO partners, FANSA Maldives has taken proactive steps to raise awareness among communities regarding the broader spectrum of WASH challenges. To this end, they have developed a comprehensive WASH module specifically tailored for urban areas, areas which serves as a model for Citywide Inclusive Sanitation. Additionally, he discussed the expansion opportunities for FANSA networks during the first quarter of Year II. Furthermore, he highlighted key findings from a policy and sector investment review report, shedding light on anticipated opportunities for Year II. Some of these include participation in SACOSAN VIII, council planning initiatives to introduce community public toilets, and the government's consideration of wastewater treatment and the implementation of policies and plans.

4.1.5 FANSA Pakistan

Mr. Gul Khan Naseer Baloch, Project Coordinator shared FANSA Pakistan is growing and now comprises 60 member CSOs/NGOs from various provinces. He shared brief outcome wise progress details of Year I and Q1 Year II. The progress comprised reviewing WASH policies, identifying gaps, mapping relevant stakeholders for policy actions, formation of WASH networks in Mardan and Quetta to raise citizen's voices for inclusive WASH services, participation in regional learning workshops and replicating the learning in the implementing project areas. In addition, highlighted present work on under review of sector investment report by country and regional teams, capacity building training for WASH networks, CWIS task force and community leaders and media sensitization to make communities aware and capacitate them on WASH rights.

4.1.6 FANSA Sri Lanka

Mr. Dilena Pathragoda, National Convenor, presented brief progress updates of Year I which were: completion of sector investment study and policy review with respect to equitable and inclusive safely managed sanitation services/city wide inclusive sanitation, coordination with municipalities in respective project areas on implementing CWIS, established WASH monitoring centers in project implementing areas and have identified marginalized communities. He further shared their plan on finalizing the three project areas- Panadura, Kandy and Badulla.

Moreover **Mr. Indika Rajapaksha, Project Coordinator**, highlighted Year II priorities, some of them included developing an advocacy strategy, preparing shit flow diagrams, community engagement on WASH, conduct public/social audit and capacity building of communities. Similarly, shared following key priorities of Year II:

- Develop a strong advocacy strategy.
- Finalize sector investment report.
- Support local/sub-national governments in drafting regulations and guidelines for ensuring access to SMSS to the targeted beneficiaries through CWIS intervention.
- Enhance leadership and professionalism of women in the WASH sector.
- Conduct public/social audit periodically for increased accountability of the duty bearers and service providers.
- Capacity building training for FANSA member CSOs, focused community groups and associated Networks.

5. Discussion and Q&A session

During the Q&A session, all the national chapters except Nepal (*FANSA Nepal could not present their progress as their flight got delayed*), delivered captivating presentations on their progress and key priorities they are planning for Year II. Participants posed questions, which were promptly addressed by both the presenting national chapters and the FANSA Regional Coordinator.

6. Discussion on Key Challenges, Opportunities, Mitigation Measures and Success

This session aimed to engage national chapters in an exercise to identify key challenges and issues encountered during project implementation, along with highlighting key success. This activity facilitated a deeper exploration of national chapters and their initiatives. The findings from this exercise were shared during subsequent presentations, unveiling cross-cutting issues across different countries. This exercise served as a foundation for a more extensive activity scheduled for the following day, setting the stage for further exploration and collaboration. The key insights that surfaced from the exercise are depicted below:

Figure 3: National chapters' key challenges, mitigation measures, opportunities, and success

7. Session on "Advancing Sanitation Solution": A Panel Discussion

The implementation of CWIS requires a collaborative effort between government bodies and civil society organizations on the ground. This session aimed on exploring the transformative effects of collaborative efforts between government entities and Civil Society Organizations (CSOs) in tackling pressing challenges within the sector. The session was moderated by Dr. Seetharam, VILD Foundation. The anticipated outcomes were:

- Cultivate collaborative engagement between government and civil society organizations through.
- Comprehend the need for fostering collaboration between the government and CSOs.
- Surface challenges to such collaboration and approaches to mitigate them to strengthen collaborative efforts, bringing out community champions for effective policy implementation.

Source: PRA Workshop

Table 1: List of Panelists

S.N.	Name	Gender	Designation/Organization/Country
1.	Mohammed Omer Faruque	Male	Executive Engineer, Barishal City Corporation, Bangladesh
2.	Tashi Dorji	Male	Principal Engineer, Heads of Operation and Maintenance Department, Thimphu Municipality
3.	Haleemath Nahula Ahmed	Female	Assistant Director, Ministry of Climate Change, Environment and Energy, Maldives
4.	Kalpana Baral Paudel	Female	Sanitation Section Chief, Pokhara Metropolitan City, Nepal
5.	Shiv Raj Chaulagain	Male	Chief Administrative Officer, Hetauda Sub-Metropolitan City, Nepal
6.	Muhammed Ali Satakzai	Male	Local Council Service Officer, Balochistan Local Council Services, Pakistan
7.	Kosar Jabeen	Female	Chair, Women Welfare Committee, City CWIS Task team member, Pakistan

The following questions were being raised and discussed among the panelist:

Areas of Strength & areas requiring improvement for CSOs partnerships – Reflection of government agencies

In plan CSOs/CBOs has been recognized as key development partners. These organizations are acknowledged as integral service delivery partners in Nepal, actively contributing across the three tiers of government. The government understand that sole governmental capacities may be insufficient to meet the diverse needs of the population. Consequently, it encourages collaboration with organizations operating within the framework of government laws. This strategic collaboration is aimed at enhancing the delivery of services by fostering stronger connections with the community.

Civil Society Organizations (CSOs) and Community-Based Organizations (CBOs) play a crucial role in delivering essential services in areas beyond the reach of government, particularly in time of crises and emergency, they are the bridge between community and government. Occasionally, the objectives of CSOs/CBOs diverge from those of the government, leading to a reluctance on the part of these organizations to engage in activities in remote regions.

Better partnering with Government Agencies - CSOs Reflections

CSOs play a crucial role in informing the government about ground realities related to sanitation issues, providing invaluable and precise insights gathered from their grassroots interactions. Through close collaboration, CSOs assist the government in developing inclusive sanitation policies and plans that address the needs of sanitation workers, marginalized and vulnerable groups, ensuring that no one is left behind in efforts to improve sanitation access and hygiene practices.

Addressing equity & inclusion issues through collaboration and partnership

Addressing equity and equality issues is most effectively achieved through collaborative efforts. Collaborative actions involve delivering inclusive services, reaching out to underserved groups, amplifying the voices of the unheard, and assisting the government in designing inclusive programs and policies.

Creating conducive environment for partnerships between Government and development actors

For creating conducive environment for partnerships, it is imperative to adopt a holistic approach that embraces inclusive and climate resilient WASH service deliverance at every level of engagement. This entails actively involving all stakeholders, including marginalized groups, women, and youth, in decision-making processes and program implementation.

Foundations for partnership to be built.

Mutual/Shared Interest, Communication, Inclusivity, Need based Collaboration.

8. Exclusively Listening to the Voices from the Ground

In the constantly changing environment of WASH challenges, particularly in sanitation, it is imperative to magnify the voices of those directly impacted by these issues. The session "Voices from the Ground" rendered a platform for community leaders and expertise to express their real-life experiences and perspectives. The participants had the privileged of learning insightful initiatives from five diverse experts (virtually) and listened to the perspectives of two community leaders (physically) from FANSA Bangladesh and FANSA Sri Lanka (refer to Table 2).

Table 2: List of Speakers and Community Leader

S.N.	Name	Organization
1.	Xerxes Rao	Urban Management Center
2.	Shivaram K P	Janaagraha
3.	Donata Mary Rodrigues	Indian Institute for Human Settlements
4.	Juhi Jain	Centre for Advocacy and Research
5.	Prof. Srinivas Chary	Administrative Staff College of India (ASCI)
6.	Shayeda Armina Akther	Community Leader, FANSA Bangladesh
7.	Karunasingha Gajanayake	Community Leader, FANSA Sri Lanka

8.1. Session I: Ensuring Sanitation Workers Safety and Dignity

Mr. Xerxes Rao and Meghna from Urban Management Center (UMC) shared a comprehensive presentation on Garima Scheme initiative: Sanitation workers Health Welfare and Safety (SHWAS) undertaken for safety and dignity of core sanitation workers in Odisha. SHWAS comprises two pillars i.e. Beneficiary Management System (BMS) and Employer Management System (EMS). The mentioned system encompasses following features and shares how the scheme helped to address the challenges (refer figure 4, 5)

Beneficiary Management System (BMS)

Platform to create profile of sanitation workers. Features are:

- Quality Check through error flagging
- Validation
- Multilingual
- Snowballing
- Granular Dashboard
- Worker Login
- Eligibility Engine

Employer Management System (EMS)

Platform to empanel private sanitation service organizations: Features are:

- Contract Management
- Compliance Tracking
- Auto calculations of PF and R&H allowance
- Wage Rate Master
- Record of trained workers
- Online payment

Figure 4: Features of BMS and EMS

Figure 5: Addressing the Challenges through Garima

8.2 Session II: Participatory Slum Upgradation and Strengthening WASH Facilities in Slums

Mr. Shivaram K P from Janaagraha delivered a presentation on participatory slum upgradation and strengthening WASH facilities in slums, for instance presented one of the slum upgradations into Biju Adarsh Colony. He delved into the process (refer figure 6) and highlighted 1500+ (50% of total slums of Odisha) slums transformed into Biju Adarsh Colony. He shared some glimpse of activities carried out in strengthening WASH facilities in slums which are mentioned below:

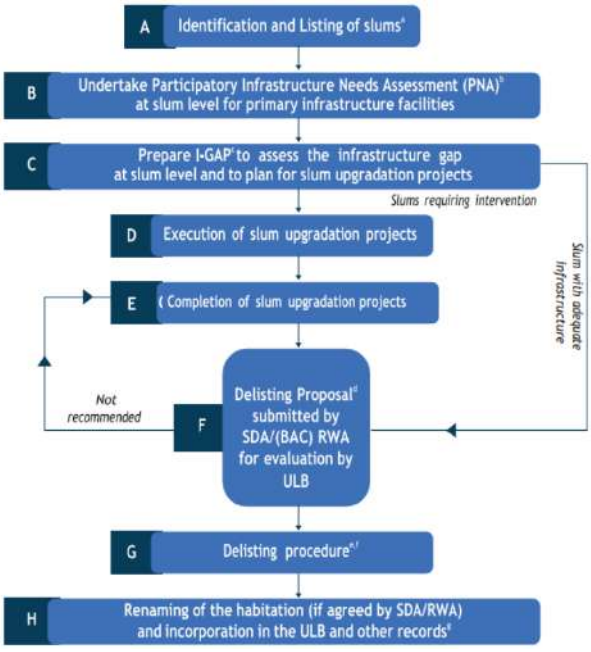

Figure 6: Slum upgradation into Biju Adarsh Colony Process

- Standard Operating Procedure (SOP) on 100% door to door garbage collection
- SOP on stage wise saturation of Individual Household Toilets
- Provision enabled for additional funds for uptake of toilet construction with Slum Dwellers Association (SDA) taking up responsibility.
- Awareness on available sanitation services among SDAs
- 97% of the total slum household have water supply.

8.3 Session III: Advancing Sanitation Strengthening Institutions, Scaling Inclusion Initiatives, and Demonstrating FSM as a Sustainable Model

Ms. Donata Mary Rodrigues from Indian Institute for Human Settlements (IIHS) delivered her presentation strengthening institutions, scaling inclusion initiatives, and demonstrating FSM as a sustainable model. She started her presentation with a short brief about IIHS and its network partners which is followed by Full cycle of sanitation in Tamil Nadu, Institutionalizing inclusive sanitation and Scaling inclusion initiatives in Tamil Nadu. She shared strategies and initiatives to improve treatment which included saturation of existing capacity through enabling co-treatment, improving decanting facilities and FS screening and record keeping. Subsequently, presented brief sharing on following domains:

- TNUSSP: Working with the Government (refer figure 7)
- Governance of FSTPs and Clusters
- Governance of De-sludging services
- Operationalization of Governance Mechanisms
- City Wide Inclusive Sanitation in Trichy
- Behavior Change and Communication Campaign

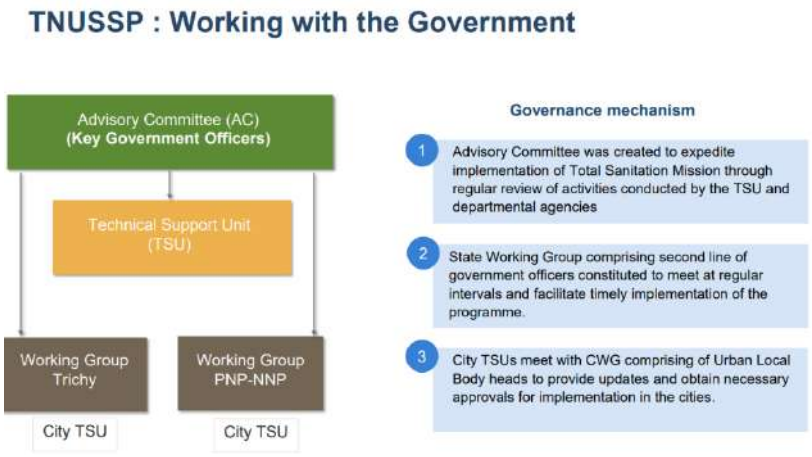

Figure 7: TNUSSP Working with Government

8.4 Session IV: Inclusive and Climate Resilient Water, Sanitation, Hygiene (WASH)

Ms. Juhi Jain from Centre for Advocacy and Research (CFAR) shed light on the analyses they have carried out in Bhubaneswar to comprehend the situation of existing WASH system which included: WASH gap analysis; Climate resilient WASH analysis; WASH marginalization analysis; WASH stakeholders' analysis and WASH institutional structure analysis. Additionally, shared crucial approaches adopted to achieve inclusive WASH which were:

1. Focus on system strengthening approach to WASH inclusion.
2. Develop active, collective, diverse leadership, trained in WASH management, communication, and regulation of inclusive WASH services.
3. Establish community operating systems and sub-systems such as CMCs at the slum level and SWFs at the ward level represented by marginalized groups.
4. Committed to work at the settlement and ward levels to ensure decentralized and participatory governance/execution.
5. Adopt hands-on approach to build capacity in different WASH sector processes.
6. Enable awareness generation, sensitization and data sharing on priorities and supported knowledge and attitude transfer.
7. Facilitate collaborative actions from micro-planning, joint execution and community monitoring or setting up Saniwall the dashboard capturing the status of WASH services.

8.5 Session V: Institutionaliizng CBO Engagement in Municipal Management for Advancing Citywide Inclusive Sanitation (CWIS)

Prof. Srinivas Chary from Administrative Staff College of India (ASCI) highlighted role of CBOs in municipal service delivery, some of them were strengthening accountability and equity through social mobilization, performance tracking, social auditing, and ensuring the accountability and equitability of service delivery. He conveyed that the current involvement of Community-Based Organizations (CBOs) in South Asia often operates independently from government systems, typically involving confrontation and oversight by non-governmental organizations and donor agencies. This dynamic tends to result in short-term effects, with CBO structures losing strength once donor funding or NGO support ceases.

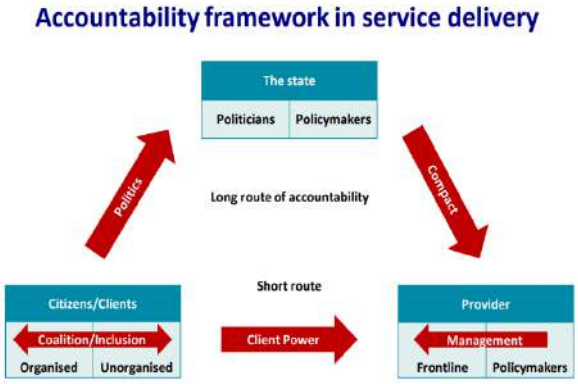

Figure 8: Accountability Framework in Service Delivery

8.6 Session VI: Sharing from Community Leaders

Ms. Armina Akther, Community Leader, FANSA Bangladesh, shared she has been actively involved in raising awareness for city wide inclusive sanitation particularly for disadvantage groups of the communities. Armina leads a monitoring team that plays a pivotal role in amplifying the voices of the community people to government officials. Regardless of the setbacks, she is working closely with the community people whether being their voices or rendering hygiene awareness support to the communities. With the monitoring team, they have demanded three bins for proper management of organic, chemical and solid waste. This team has initiated awareness programs on hygiene aspects.

Armina Stood by the Ethnic Community

"Sreemangal Municipality has constructed a new Public Toilet for an ethnic group (*Dalit* Community) close to the railway station. But this toilet had not been used for almost 2 years due to official formalities." As a member of the Community-led Monitoring team, Armina Akhter, a 50-year-old Community Leader visited the Public Toilet with her Team members. The Monitoring Team shared the findings with the Municipality authority. Later, the Municipality opened the Toilet in the public's interest.

Armina says, "I am using my training knowledge continuously to raise people's voice for ensuring SMSS by the Municipality. I am also advocating to the municipal authority to ensure the services, especially for the marginalized."

Being trained on CWIS and Women's Leadership, Armina now continues her efforts to encourage the local people. She visits the vulnerable communities especially public toilets and illegal garage stations and raises her voice to reach the issues to the concerned officials including the Mayor of the Municipality.

Mr. Karunasingha Gajanayake, a Community Leader representing FANSA Sri Lanka, highlighted the sanitation challenges prevalent in the Badulla city. He emphasized that the sanitation conditions in the city is poor, especially during the rainy season. During the monsoon season, house

settlements experience flooding, leading to latrine pits being filled with rainwater and contaminating the surroundings. Furthermore, Gajanayake pointed out how this contaminated water are dischareges to the paddy fields posing health risks to farmers.

In hilly areas where households are situated in rocky terrain, installing latrines is challenging due to geographical constraints. This situation disproportionately affects marginalized groups, who often lack access to proper sanitation facilities and rely on septic tanks, which may not be feasible in rocky areas. He shed light on the poor condition of public toilets, suggested several measures to improve sanitation infrastructure. He recommended the establishment of new public toilets equipped with facilities for gender-friendly use for children, people with disabilities, and breastfeeding mothers. He also highlighted the urgent need for a sewage system in Badulla, as the current practice of discharging filled septic tanks into canals that ultimately connect with rivers poses environmental and health risks. Gajanayake stressed the importance of immediate action by FANSA to address these issues and advocated for sustainable solutions to improve sanitation conditions in the region.

9. Regional Learning Sanitation Centre (RSLC)

Mr. Gerad Fernando from Sri Lanka delivered an informative presentation on the Regional Sanitation Learning Center, which was established as part of a SACOSAN event aimed at creating a learning repository initiative within South Asia. He outlined the center's activities up to mid-2019, including conducting various training sessions for participants from regional countries, local WASH training, school programs on Menstrual Hygiene Management (MHM), and providing financial support for toilet construction for needy families. However, he also shared the unfortunate news that the center's activities had significantly declined over the past four years. He highlighted reasons for this decline, such as a lack of staff, insufficient funds and resources, poor coordination, waning interest from stakeholders, the impact of the COVID-19 pandemic, and the country's economic status. To revive the center, he proposed several points:

- Addressing outstanding sanitation issues
- Providing feedback for new projects
- Ensuring proper training for new entrants in the field
- Strengthening the role of Civil Society Organizations (CSOs)
- Meeting the high demand for training and capacity development among stakeholders
- Facilitating the sharing of new experiences and knowledge

Lastly, he emphasized the need for action, suggesting the following steps:

- Persuading the Ministry of Water Supply (MWS) to reactivate the center.
- Assisting in resolving issues related to staffing, funding, and other resources.
- Encouraging active participation from stakeholders.
- Incorporating monitoring activities into Sector Coordination Meetings at the Ministry of Water Supply.

10. Discussion on CSO level dialogue at SA Level

This session was curated and facilitated by Dasra team, which was organized in a hybrid format, incorporating virtual participation from external invitees such as Khairul Islam from WaterAid, Uttam Saha from Practical Action, Anjani Kapoor from Sanitation and Water for All. The initial part of the session comprised a presentation by the Regional Convenor, while the later portion was devoted to gaining insights from virtual invitees, followed by a group exercise.

Ms. Lajana Manandhar, the FANSA Regional Convenor, highlighted the importance of organizing a CSO level Dialogue on Sanitation at the South Asian (SA) level for several reasons. Firstly, she noted the historical significance of the South Asian Conference on Sanitation (SACOSAN), which has been held periodically since its inception in 2003 in Bangladesh, with the most recent being the 7th SACOSAN in Pakistan in 2018. The decision to hold SACOSAN VIII in India in 2020 was made, but due to various factors including the Covid-19 pandemic, the event has been postponed indefinitely.

Given the significant gap of almost five years since the last SACOSAN conference, she emphasized the pressing need for SACOSAN VIII or a similar forum to be convened. Therefore, FANSA Region conceptualized a CSO level dialogue on sanitation at the South Asian level to address sanitation needs. Lastly, she outlined the anticipated outcomes of this session, which include securing commitments from global and regional actors, reaching agreements on the roles of CSOs and their support, establishing an organizing committee for administrative unity, and obtaining strong commitments from duty bearers, right holders, and service providers.

The virtual invitees shared their insights on how the CSOs led dialogue can be elevated to a regional level, enriched with valuable learnings, and emphasized the importance of maximal participation from CSOs/CBOs. Additionally, they highlighted the significance of gathering commitments from government officials of national chapters.

After hearing the insights from the external invitees, participants were engaged in group exercises to understand the approach they would take to hold the event, which encompassed the following questions. The aim of this exercise is to deep dive into the innovations and approaches that participants would be willing to share to make the CSO led dialogue successful.

Following the insights shared by the external invitees, participants engaged in group exercises to explore their inputs for organizing the event, focusing on key questions (refer figure 9). The purpose of this exercise was to delve into the innovations and approaches that participants were willing to contribute to ensure the success of the CSO-led dialogue.

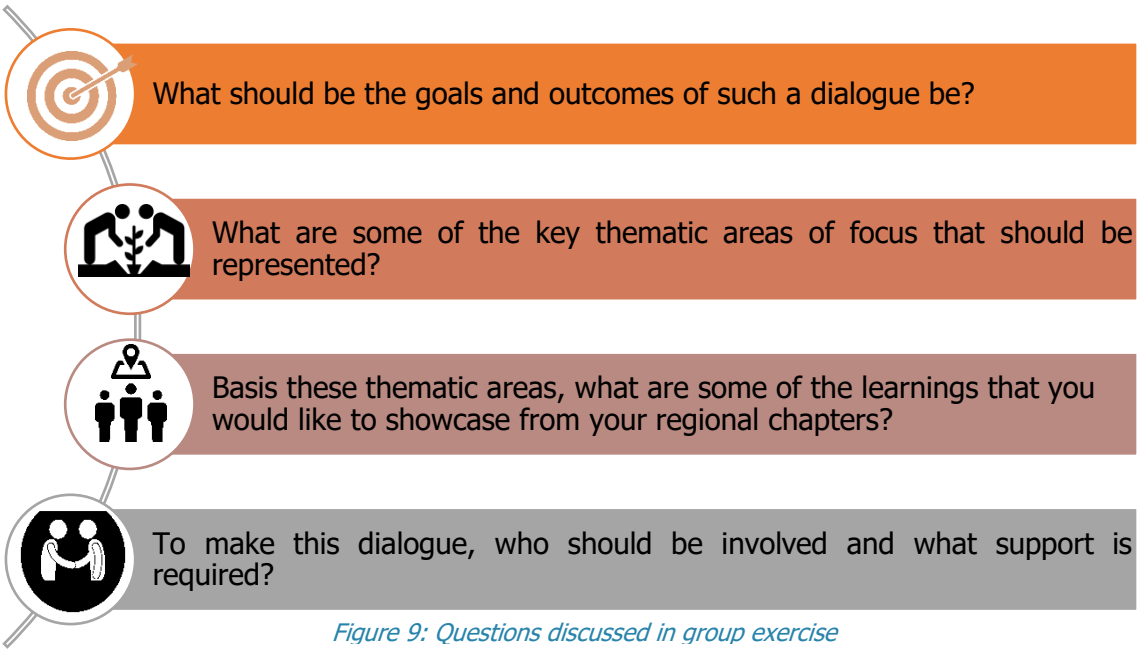

Figure 9: Questions discussed in group exercise

The following insights were generated from the group exercise by the participants:

CSO Led Dialogue on Sanitation Issues at South Asian Level.

GOAL/OUTCOMES

- Inclusive and Sustainable WASH Financing/ Access to CWIS; Leave No One Behind
- Ensure sanitation for vulnerable, marginalized groups/ Inclusive WASH services ensured for all.
- Empower community leaders for Inclusive WASH services/ Amplify community voices and engagement in decision making.
- Engage CSOs in mobilizing grassroots people towards Sanitation promotion/ Sustainable Institutionalization of CSOs

THEMATIC AREA

- Community Empowerment
- Climate Resilient WASH
- Inclusive Urban Sanitation
- CSOs role in WASH
- Women Leaderships

LEARNING TO SHOWCASE

- Engagement of CSOs in national and global
- Policy and Sector investment review report showcasing situation analysis of city through CWIS Len
- Sharing success and failure stories

INVOLVEMENT AND SUPPORT REQUIRED

- Collaborate with knowledge centers expert.
- Engagement and commitment from governments, Community leader, CSOs, external partners and donor agencies
- Capacity building of CSOs and duty bearers

11. Profiling Visibility: Communication and Amplification Strategy to Strengthen Inclusive Sanitation

Ms. Tamara Fernandes from Dasra shared informative presentation on communication and amplification strategy to strengthen inclusive sanitation across India. She shared the journey of National Fecal Sludge and Septage Management (NFSSM) formation, to build consensus and drive the discourse on FSSM. She highlighted the past years' work of NFSSM towards policy and government engagement for safe sanitation and towards achieving SDG 6. Furthermore, she outlined Dasra's communication strategy in FSSM/CWIS, focusing on four key objectives: fostering cross learnings and accelerate FSM/CWIS in diffusion states, strengthening the brand and communications strategy for NFSSM Alliance, nurturing FSM/CWIS champions for greater influence and driving FSM/CWIS salience amidst evolving stakeholder priorities, and capturing and amplifying India's FSSM/CWIS story both locally and globally.

Lastly, she highlighted Dasra's action plan, which centers on the strategic approach of Codification, Amplification and Dissemination.

Ms. Sneha Roy from Dasra, shared insights on Dasra's approach and strategy for Inclusive Sanitation in South Asia. During her presentation, she highlighted the importance of building strong alliances, fostering cross-learning opportunities, and cultivating partnerships. She shared a significant approach carried out in knowledge codification i.e. South to South Cross learning Hub, which aims to position the region as a leader in inclusive sanitation and facilitate the conversion of knowledge into actionable initiatives .The key initiatives include identifying best practices, codifying and disseminating, identification of knowledge gaps and map stakeholders, build credibility of the Alliances by taking its knowledge to digital media, identify and map champions and document their stories, learnings and experiences to improve uptake of the best practices.

12. Supporting Country Chapters for succeeding in their commitments and institutionalization

Mr. Gaurav Shah from Indian School of Development Management (ISDM) commenced his presentation by provided an introductory overview of ISDM organization. Following this, the discussion centered template which included identifying the areas of institutional strengthening and programmatic support needed to deliver goals of R4R project. He proposed to have champions for identified five areas and encouraged the national chapters to pick one of the areas they want to take a lead for R4R project and champion it.

Furthermore, **Ms. Kakul Misra, Dasra** engaged participants in detailed discussions regarding each identified area, offering their insights and expressing their interest in championing specific domains. In doing so, they outlined the support they anticipated from ISDM, FASNA India and FANSA Regional Secretariat to successfully champion these given areas.

13. Ecosystem Building-System Changes and Policy Reform

Ms. Neelima Thota, BMGF reflected on the progress achieved by national chapters over the past year and provided insights into moving forward. Discussions centered on strategies for implementing transformative change, including building authority to amplify community voices, ensuring equitable access to infrastructure, and transitioning solutions to the appropriate authorities.

She highlighted the need for national chapters to work towards desired outcomes and outputs, recognizing that not all countries have made progress across indicators and outcomes. She urged participants to consider the following relevant areas in their planning:

ADVOCACY [Government and Community]	• Recognize and define problems for both government and communities, raise awareness of community rights, define roles and responsibilities, integrate inclusion, and shape the narrative.
MARGINALIZED COMMUNITIES [Who, Why, What, How]	• Identify the marginalized communities and implement a participatory process to understand who, why, what, and how marginalized communities are affected.
CWIS PLAN [What, How]	• Build a harmonious understanding and shared vision, align planning with government indicators.
INSTITUTIONALIZATION [Transition and Sustainability]	• Develop an exit strategy to transition project work to the government, ensuring sustainability and institutional strengthening.
CSOs	• Identify areas where CSOs can contribute and establish a systematic process for government-CSO collaboration, recognizing the ongoing role of CSOs in supporting government initiatives.

Lastly, she concluded her presentation by sharing Bill Gates and Melinda French Gates inspiring quote.

14. Indicators focusing on GESI, communities and LNOB

Dr. Malini Reddy from Athena Infonomics provided a brief overview of the organization's background and its expertise in regional policy development, particularly in producing policy papers and developing City-Wide Inclusive Sanitation (CWIS) plans. She emphasized Athena's focus on utilities and municipal organizations, aiming to strengthen service delivery systems. Additionally, shared their expertise in social research, data analysis, and information technology, employing tools such as dashboards to visualize data effectively. She delved deep into the equity part, stressing the importance of identifying marginalized groups and assessing their level of vulnerability. She highlighted the necessity of conducting vulnerability analyses and prioritizing actions accordingly and provided instances of indicators related to women's empowerment, focusing on agency, access to resources, and institutional structures.

Furthermore, she urged national chapters to review and fill in the shared CWIS indicators and consider their relevance in their specific contexts within the R4R project. Lastly, proposed convening specific sessions on institutional strengthening and indicators over several rounds to finalize the most appropriate indicators for each project and country context.

15. Refinement of Result Framework

The session was led collaboratively by ISDM, FANSA India, and BMGF, engaging interactive discussions with participants on each predefined outcome and its corresponding outputs. Simultaneously, Anthena Infomonics focused on developing measurable indicators for each outcome to enable tracking of achievements. To enhance interactivity, participants engaged in group activities where they provided input from their perspectives. The participants were divided into three groups, as mentioned below, with a mix of expertise from 7 different FANSA members countries, government officials with each group facilitated by FANSA Regional Secretariat, FANSA India and BMGF:

- Group 1: Exercised the Outcome 1
- Group 2: Exercised the Outcome 2
- Group 3: Exercised the Outcome 3

After the group works, each group for each assigned outcome came up with good suggestions for further improvement and refinement and shared with the plenary through presentations.

16. Field Visit

On 25 January 2024, FANSA Sri Lanka team organized field visits within their project implementing areas, specifically Kandy and Panadura. The participants were divided into two groups: group one visited Kandy, while group two visited Panadura.

The participants had the opportunity to visit the Wastewater Treatment Plant. The treatment plant was merely functional and providing services to approximately 278 households, 25 factories and 1 public toilet. After that, participants visited the Modarawila housing scheme community people. The interaction with the community provided a deep understanding of the issues faced by the community people and support they are receiving from R4R projects to tackle the issues.

17. Achievements

With three days' intense and active participation from respective national chapters, key insights from diverse resource persons from dignified entities and facilitation from Regional Secretariat, the objectives of this workshop were successfully achieved, leading to notable accomplishments:

1. Progress Review and Exercise on Challenges: The national chapters got a chance to pause, look back and applaud the work they have put on to achieve key progress of Year I. Consequently, share their challenges along with the mitigation measures they had taken to overcome the challenges.
2. Comprehend the insights of government officials in CSOs partnerships: For the year II plans, government officials highlighted key factors that need to be addressed by CSOs to build strong partnerships with government on the way to achieving the SDG 6 goals together.
3. Learning and sharing from BMGF partners: With the sharing of best CWIS practices in different states of India, partners of BMGF, participants were knowledge with success initiatives that they can take away and implement in their country context.
4. Refinement of Result framework (aid from ISDM and Athena Infonomics): Both ISDM and Athena Infonomics helped to refine and revise the result framework that is easy to comprehend, activities aligning with the outputs, outcomes along with the defined indicators.
5. Exploration of networks and linkages with inter and intra FANSA member countries and with the external agencies, partners of BMGF.

18. Next Step

As next steps, FANSA Regional Secretariat will be engaging with ISDM and Athena separately, to achieving following mentioned action points in coming days:

S.N.	Action Points	Responsibility	Support
1.	Refinement of Result framework [Outcomes, Outputs and Indicators	FANSA Regional Secretariat, ISDM and Athena Infonomics	All the national chapters'
2.	Supporting Country Chapters for succeeding in their commitments and institutionalization	FANSA India and ISDM	FANSA Regional Secretariat
3.	Championing on given realms	Respective National Chapters and FANSA Regional Secretariat	FANSA Regional Secretariat

ANNEX 1: Agenda of the Workshop

Day - 1: PAUSE: Looking Back for Reflection

From	To	Activities	Duration	Outcomes	Responsible	Things to do
9:00	**9:30**	**REGISRTRATION**	**30 min**	*Attendance is well documented*	**Organizing Committee**	*Attendance sheet, name cards; notebooks; pen; goodie bags*
9:30	11:00	Welcome and Introduction of the Participants *(and make announce if any related to logistics & admin)*	30 mins	*All the participants are familiar with each other and the surroundings; along with logistics*	SS / Organizing Committee	
		Welcome Remark (Welcome and Introduction)	15 mins	*All participants are formally welcomed by FANSA Sri Lanka Convenor*	DP (FANSA SL-Convener)	*Welcome*
		Objective of the meeting (*Pause/Looking back - Review/Reflect - Advance/Planning)*	15 mins	*Participants will be clear on the objective and expectations from them by the organizer (FANSA RS team) and are abreast about the three days' workshop*	KR	*highlight objective of the two-day workshop - run through the schedule*
		Strategic directions of FANSA in relation to R4R and launching of FANSA's Annual Report	15 mins	*Participants will understand where FNASA is strategically heading*	LM, Regional Convener	
		Keynote speech with Motivation and Inspirations	15 Mins	*Participants are energized and encouraged with the new directions, strategies, expectations and opportunities*	RS	
11:00	**11:15**	**TEA BREAK**	**15 mins**			
11:15	12:45	FANSA country Presentations (*in an alphabetical order*) will be made on the Progress/achievements in 3 aspects **(ONLY KEY ACHIEVEMENTS)** Y-1 and Q2-Y2: (a) FANSA In general (b) R4R in particular (c) Financial updates	90 mins	*Everyone is well aware about the progress made by 3 countries (Bangladesh, Nepal and Pakistan) with their key achievements, on going activities, deviations (any changes) made; challenges; opportunities; financial status and key focus of the Year -2*	Joseph (BD), Bhawan (NP), and Karim (PK)	15 mins will be provided to each country and 15 mins for discussions. *(Presentation on the achievements/progress in Year 1 and Q1 of Year 2)*
12:45	**13:30**	**LUNCH BREAK**	**45 mins**			
13:30	15:15	FANSA country Presentations (*in an alphabetical order)* will be made on the Progress/achievements in 2 aspects **(ONLY KEY ACHIEVEMENTS)** Y-1 and Q2-Y2: (a) FANSA In general (b) R4R in particular (c) Financial updates	105 mins	*Everyone is well aware about the progress made by 3 countries. (Bhutan, Maldives, Sri Lanka and India) with their key achievements, ongoing activities, deviations (any changes) made; challenges; opportunities; financial status and key focus of the Year -2*	Bhutan (BTN), Rasheed (MV), Dilena (SL), and Udaya (IND)	15 mins will be provided to each country and 10 mins for discussions. RS team will at the end provide a snapshot reflection on where we are in terms of R4R's commitments (*i.e. progress vs Commitments vs RF indicators)*
		FANSA - RS Updates and Briefing	30 mins	*FANSA RS shares key achievements of Year - 1 with briefing from Finance of FANSA-RS*	Samira and Gyanil	*update on PA, Budget ceilings; reporting timelines; dos and don'ts*
15:15	**15:30**	**TEA BREAK**	**15 mins**			
15:30	16:00	Discussions on key challenges and opportunities and ways of addressing them (including 30 mins group works country wise and 15 mins sharing through gallery walk)	30 mins	*Group work within the country team*	KR	
16:00	16:30	Reflections from BMGF with a guidance for way forward based on the country's presentations	30 mins	*Critical review and reflections from BMGF team on the country presentations with further guidance and with strategic direction to FANSA/Country(s) as a way forward for forthcoming planning initiatives and to improve further*	BMGF team (RS/NT/VP)	*Expected to receive inputs from BMGF to form a basis for refining the Year II plans of the FANSA National Chapters*
16:30	**17:00**	**Wrap up with the highlights of the next day and closure of day**	**15 mins**	***Summarizing the day***	**Organizing Committee**	

Day - 2: REFLECT: Interacting with External to Reflect, Learn and Act

From	To	Activities	Duration	Outcomes	Facilitators
9:00	**9:15**	**Welcome, Recap of the Day I**	**15 mins**		**Organizing Committee**
9:15	9:45	**Ecosystem Building - System changes and policy reform:** How CSOs can play a catalytic as well as pivotal role both within the countries and within the region - **Presentation/Sharing from Ms. Neelima Thota (BMGF)**	30 mins	*SF needs to provide short bio in the plenary (20 mins presentation and 15 mins discussions)*	Rasheed Bari
9:45	10:15	**Special Session with presentation from Mr. Nafeel, Secretary, Sri Lanka** *- Presentation on regional learning sanitation center (RSLC) established as a part of one of the SACOSAN events for learning repository initiative within SA and CSO/People led call for actions to revive it.* *- Role of FANSA to play in SA for promoting the voices of the communities through CSOs for regional WASH advocacy* **(***to be confirmed with FANSA Sri Lanka team* **)**	**30 mins** (*15 mins presentation & 15 mins for discussions)*	*SF needs to provide short bio in the plenary (20 mins presentation and 10 mins discussions)*	Dilena
		Exclusively Listening to the voices from the Ground			
10:15	12:00	**Session by UMC**, this will relate to the preceding session and also provide insights for mayor's Panel discussion on policy reforms bcoz UMC has facilitated enabling environment at national and state level to bring in policy reforms for sanitation workers (Namaste, Garima Etc.) - Online presentation **Session from Janaagraha** on Slum upgradation and strengthening WASH facilities in Slums and making them Aadarsh colonies (**15 minutes -** on line presentation**)** Sharing the experiences **Bangladesh 15 minutes** (physical) **Including 15 mins TEA BREAK** Sharing the experiences from three (3) the **Grassroot community leaders / representatives/CBOs:** a. IIHS • Strengthening Institutional mechanism, Scaling of inclusion initiatives for sanitation. Demonstration of FSM as a sustainable model and (Online) b. Sri Lanka • Sharing from the Community Leaders of Sri Lanka (Physical) c. CFAR •Inclusive and climate resilient water, sanitation and hygiene (WASH) Social Inclusion Prevention and reduction of gender-based violence (Online)	90 mins (15 mins for each presenter including discussion time) India (UMC, Janaagraha, IIHS and CFAR), Sri Lanka and Bangladesh	*Participants will hear the stories from two (6) Grassroot Community Leaders/Representatives on their experiences and initiatives (in their respective countries) particularly on:* *how project was initiated, what were the initiatives, how they raised the voices of the community people to advocate, how they are* *working with the local governments and how they are planning to take this stock ahead even beyond the end of this project in the journey of CWIS that has started from this R4R project, particularly in partnership with their respective Municipality/City Authority or Municipal/Local Governments*	Bhawana Sharma
12:00	13:30	Sharing the experiences *from the Mayors/Administrators/Govt bureaucrats* through a panel discussion ***- Moderator of the session will be Dr. Seetharam***	90 mins	*Max m 3 questions to each panel*	DASRA/NFSSMA (to design, & curate the session)
13:30	**14:15**	**LUNCH BREAK**	**45 mins**	***Arrange set up for CSO dialogue in Hybrid Mode***	
		Listening to the externals			
14:15	15:30	**Discussion on CSO level dialogue at SA Level (***based on the concept note shared)***:** Discussions based on the concept regarding CSO level dialogue at SA Level among the FNASA RSC members, Representatives BMGF team, WaterAid (Region), UNICEF ROSA office, SWA, FANSA, CWISAN, DASRA, FSM Net etc. for their participation. This session will be organized in a hybrid mode.	75 mins	*Participants will learn key strategies and tips in terms of process documentation, profiling and enhancing visibility by codifying knowledge for its amplification for adopting/replicating at a scale. DASRA/NFSSMA - to design, curate and facilitate this session*	DASRA/NFSSMA *(Session Facilitator needs to provide presenter's short bio in plenary (15 mins PPT and 10 mins discussions)*
15:30	15:50	**Profiling and visibility:** Experience sharing on "How to profile, build story and enhance the visibility"(ways of doing) and ways of sharing them among the wider audiences (e.g., conducting webinars) to stand on the crowd - *a key suggestions and tips to the FANSA country chapters* to adopt and practice. **- Presentation/Sharing from DASRA/NFSSMA**	20 mins (*10 mins PPT & 10 mins for discussions)*	*(5-10 mins presentation to ignite an hour discussion - preferably to be done by FANSA-RS (LM)*	Passang Tshering
15:50	**16:00**	**TEA BREAK**	**10 mins**		
16:00	16:45	Ways of Supporting Country Chapters for succeeding in their commitments and institutionalization - **Presentation/Sharing from ISDM** Group work by the countries in identifying the areas that they need support for their institutional growth and for successful execution of the R4R project	45 mins *(ISDM to design, curate and facilitate this session)*	*Session Facilitator needs to provide presenter's short bio in plenary. (15 mins presentation & 10 mins discussion)* *Understands the key gaps/issues of the National Chapters to be addressed/supported*	Karim Baloch (*ISDM)*
16:45	**17:00**	Reflections of the day emphasizing on "Call for Actions through strengthening CSOs"	20 mins	*Way forward and deadlines*	**Organizing Committee**

Day - 3: ADVANCE: Looking Ahead for Advance: Change with Better Planning

From	To	Activities	Duration	Outcomes	Responsibility	Things to do
9:00	**9:15**	**Welcome and Recap of the Day II**	**15 mins**	*Participants will have a reflection of Day II forming a basis for the entire day*	**Organizing Committee**	
9:15	9:45	**Athena's Presentation on Indicators** focusing on GESI, communities and LNOB	30 mins	*Session Facilitator needs to provide presenter's short bio in plenary (15 mins presentation & 15 mins discussion)*	Joseph Halder	*Discuss with Athena Team for clarity*
9:45	11:00	**Planning for Year II: Finalizing the plans based on:** *a. lessons learned from whatever achieved in year-1,* *b. learnings from the interactions with the externals,* *c. incorporating the suggestions and expectations shared by the Mayors/administrator officers/Govt Bureaucrats etc., and* *d. learnings/experiences/expectations shared by the community leaders,* *e. looking back of the sessions of the day-2* *f. possibility of engaging with NFSSMA/ DASRA, and ISDM to get possible supports from them for succeeding our Year - 2 objectives and plans.*	75 mins	*Plans of the countries finalized for year - 2 with a key focus and expectations from them will be understood by the participants*	RS team together with ISDM/DASRA	*Presentation on key focus for 10 mins with further reflection on RF indicators referring to the learnings from the Day-2 sessions*
11:00	**11:15**	**TEA BREAK**	**15 mins**			
11:15	12:30	**Planning for Year II: Finalizing the plans:** **(WILL BE CONTINUED FROM WHERE IT WAS HALTED BEFORE LUNCH)**	75 mins	*Plans of the countries finalized for year - 2 with a key focus and expectations from them will be understood by the participants*	RS team together with ISDM/DASRA	*Presentation on key focus for 10 mins with further reflection on RF indicators referring to the*
12:30	**13:15**	**LUNCH BREAK**	**45 mins**	***Before Lunch, SL team will make announcement regarding field visit logistics***		*learnings*
13:15	15:00	**Country Wise Presentations:** a. Bangladesh, Nepal and Pakistan *(10 mins each)* b. Bhutan, Maldives and Sri Lanka *(10 mins each)* c. India-*with a focus on its mentoring role (10 mins each).* d. FANSA Regional Secretariat (10 mins)	90 mins *(10 mins PPT)*	*Envisioned activities of the region and respective countries are shared to collaborate and coordinate with each other*	PCs with the guidance form their respective Conveners	*All the countries will be provided with a standard template for presentations.* *Each country will be provided 10 mins at max.*
15:00	**15:15**	**TEA BREAK**	**15 mins**			
15:15	15:45	Cross Learning and Collaboration session - overview of Grants (*in Bangladesh, India, Indonesia and Nepal*), Partners and Grantees of BMGF for building partnership of R4R and FANSA with them	30 mins	*Overview of BMGF grants and share the grantees with their strengths and expertise so that R4R and FANSA can build the partnership with the partners/grantees of BMGF*	Vivek from BMGF	*15 mins presentation and 15 mins discussions*
15:45	16:45	**Discussion on the next step of the CSO level dialogue at SA Level (***based on hybrid panel discussions conducted in Day-II* **):** **DASRA will make/share a excerpt presentation based on discussion on DAY II with the externals** Discussions for **moving ahead with next steps with clarifying the roles and responsibilities of the RSC team**	60 mins	*Discussion summary of Day-II will be shared for the discussion* *Clarity on Roles & Responsibilities of FANSA Team in organizing event in Q3/024.* *Identify & explore Regional and Global networks & DPs for their support/solidarity for event* *Defined next steps for detailing out the event and reaching the networks and*	Lajana/DASRA	
16:45	17:15	Sharing of draft Annual Event Calendar of FANSA for country chapters to adhere with and follow	30 mins	*Key events that FANSA will be engaged with in Year 2 with a request to include country's annual events in this calendar for the benefit of all if one wishes to participate/engage.*	RS team	
17:15	17:25	Action planning for alignment of the country plans with Regional Plan (vice versa) to deliver key commitments	10 mins	*Way forward and deadlines as committed by the countries are documented for follow ups to them*	RS team	
17:25	17:45	**Closing Remarks from:** a. BMGF and b. FANSA Regional Governance Council Chair	20 mins	*To hear BMGF's thoughts, guidance, priorities etc. to be embedded in the plans of Country(s)*	RS / NT / VP Murali Ramisetty	
17:45	**18:00**	Vote of Thanks and closure of the meeting *(Logistic Announcement for reminder of the Field Visit)*	15 mins	*Formally closure of the meeting*	SNS, Regional Co-Convener	

ANNEX 2: Pause Reflect Advance Workshop Participants

S.N.	Name	Gender	Designation/Organization	Email address
BANGLADESH				
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ANNEX 3: Photo Gallery

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For Further Details, Contact

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